



Thursday, February 15, 2007

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**Purchasing Office  
RECOMMENDATION FOR COUNCIL ACTION**

**ITEM No 18**

**Subject** Authorize award, negotiation, and execution of a contract with MGT OF AMERICA, INC , Austin, TX, for professional consulting services to evaluate the police public safety operations and administration in an amount not to exceed \$315,243

**Amount and Source of Funding** Funding of \$200,000 is available in the Fiscal Year 2006-2007 Operating Budget of the Office of the City Auditor. The appropriation of the remaining required funding of \$115,243 is included in related item #29 on this agenda.

**Fiscal Note** There is an unanticipated fiscal impact of \$115,243. A budget amendment is required.

**For More Information** Rosemary Ledesma, Supervising Sr Buyer/974-2011

**Purchasing Language** Best evaluated response of three responses received.

**MBE/WBE** This contract will be awarded in compliance with Chapter 2-9C of the City Code (Minority-Owned and Women-Owned Business Enterprise Procurement Program). No subcontracting opportunities were identified, therefore, no goals were established for this solicitation. (Related to item #29)

**Prior Council Action** 8/31/06, Approved resolution to solicit, negotiate and execute a contract for an independent assessment of COA public safety operations and administration.

**Additional Backup  
Material**

(click to open)

No Attachments Available

On August 31, 2006, Council approved Resolution No. 20060831, directing the City Auditor to solicit, negotiate, and execute a contract with consultants having expertise in public safety operations and administration to conduct an independent assessment of public safety in the City of Austin. In addition, the Office of the City Auditor (OCA) was given the responsibility of oversight of the project to insure the assessment focused on the economy and efficiency of public safety operation, management structure and organization of public safety, and community indicators and trends with respect to public safety outcomes.

On November 14, 2006, the Audit and Finance Committee (the AFC) directed the OCA to divide the Citywide Public Safety Assessment project into two phases. Phase one would begin in FY07 and would concentrate on operations within the Austin Police Department, Office of the Police Monitor and the police operations within the Public Safety and Emergency Management department. Phase two would begin in FY08 and would concentrate on the Austin Fire Department and Austin/Travis County Emergency Medical Services. The AFC further authorized OCA to negotiate and execute a contract with an outside consultant with expertise in public safety operations to help complete the police portion of the project.

The Purchasing Office issued a Request for Qualification Statement (RFQ) solicitation on November 27, 2006, with responses due on January 9, 2007. Three statement of qualification responses were received. The scope of the RFQ was limited to assessment of police public safety and administration with intention of issuing separate solicitations for the Austin Fire Department and Emergency Management Services Department assessments in the future. This contract will provide professional consulting services in evaluation of operations and administration of the Austin Police Department (APD), Office of the Police Monitor (OPM), and law enforcement groups within the Public Safety and Emergency Management Department (PSEM). The project will include an evaluation analysis of the following aspects of APD:

operations performance measurement, benchmarking, staffing, deployment methods and models, and cost drivers, barriers, and opportunities for reducing cost. OPM will be evaluated for performance measurement and best practices. In addition, the project will include an evaluation of the viability of consolidating law enforcement functions within PSEM and APD including Austin-Bergstrom International Airport Police, Austin Parks Police, and City Marshals. MGT of America, Inc. (MGT) will conduct review and analysis of peer planning, department and support functions, organization and operations, human resources, and information technology for these police departments in order to complete an assessment and report findings with suggested improvements. MGT has over 30 years experience and has worked with many local and state governments to address their law enforcement operational and organizational needs. This study is important to continue effectiveness and efficiency of the City's public safety operations which is critical to the growth and future prosperity of the City and its citizens. An evaluation panel consisting of City staff from OCA and APD reviewed the qualification statement responses. The panel recommended MGT as the best Respondent based on demonstrated applicable experience, key personnel qualifications and project concept. MBE/WBE solicited 3/3 MBE/WBE bid 0/0 RFQ NO RML0001 Price Analysis a Adequate competition b Forty-nine notices were sent including three MBEs and three WBEs. Ten solicitations were issued. Three responses were received, with no response from the MBEs/WBEs.

Approval Justification a Best evaluated response b The Purchasing Office concurs with the Office of the City Auditor's recommended award c Advertised in the Austin American-Statesman and the Internet